

Indicative Processes/guidance for verification of respective areas:

1. Client registration and documentation/Anti Money Laundering Compliance:

- Checks and balances in place for registration of constituents as per SEBI guidelines.
- Systems and procedures put in place by the member for verification of PAN before opening account
- Procedure followed by the member for informing UCC to the clients & uploading to the Exchange
- Mechanism to ensure financial details of clients
- Procedure adopted for in person verification of clients
- Procedure adopted by relationship managers, if any, for procuring new clients
- Storage of client registration documents and retrieval mechanism
- Procedure adopted for obtaining clients' consent for electronic contract notes
- Periodic review of client related information and updation of the same in system
- Acquaintance procedure for new clients
- Customer acceptance policy and customer due diligence measures
- Processes for verification of alerts with KYC details
- Trading allowed only after validation of client KYC by KRA
- Trading preferences have been obtained from the new clients
- Maintenance of website and reporting of URL to the Exchange by Trading Member.
- Implementation of guidelines for online account closure of the trading account

- Verification of KYC/agreement requirement for the client who availed DMA (Direct market access trading facility)

2. Order management and risk management systems

- Procedure adopted for receipt of orders from clients
- Mechanism for order management and execution
- Clarification regarding modes of order placement by Trading Members.
- Procedure adopted for setting Limits at client level / Terminal level/Dealer level
- Policy on Margin collection mechanism and the modes of margin money
- Procedure adopted for reporting of client margin collection to clearing corporation.
- Procedure adopted for calculation and reporting client funding.
- Procedure adopted for providing Direct Market Access (DMA) facility.
- Display of Risk Disclosure on the login page of trading account in F&O segment.
- Mechanism to validate that the request for freezing/blocking.
- Implementation of the provisions of Framework of voluntary freezing/blocking the online access of the trading account to their clients.
- Formulated policy on voluntary freezing/blocking the online access of the trading account as a part of Risk management policy.
- Communication to New/Existing clients for policy on voluntary freezing/blocking the online access of the trading account.
- Procedure for tracking suspicious activity is observed in the trading account.
- Implementation of Guidelines on Margin collection & reporting
- Implementation of Guidelines on Treatment of Inactive Trading Account.
- Verification of initial public offering (IPO) bid placement

3. Contract notes, Client margin details and Statement of accounts

- Procedure adopted for issuance of contract notes.
- Adherence to electronic contract note norms, if applicable.
- Procedure adopted for sending statement of accounts.
- Procedure adopted for sending margin details to clients.
- Procedure for maintaining acknowledgement/proof of delivery of contract notes/statement of accounts/margin details to the clients.
- Procedure for using facsimile signature on physical contract notes.
- Procedure for checking the communication of MITC (Most Important Terms and conditions to their clients).
- Implementation of Handling of Good Till Cancelled Orders offered by Members to Clients

4. Dealing with clients' funds, securities and commodities

- Verification of internal controls adopted by the member while accepting banker's cheque / demand draft from clients.
- Procedure for ensuring that receipts and payment of funds/securities are from/to respective client only.
- Verification of following books of accounts/records
 - Register of Securities
 - Bank Statements
 - Depository accounts maintained by member
 - Client ledgers
 - Cash Book
 - Bank Book
 - Details of records of client securities pledged, if any.
 - Underlying for any overdraft/loan account.
- Verification of dividend and other corporate benefits credited to clients account without any delay.
- Verification of settlement of all client funds as per the Settlement calendar prescribed by the Exchanges and reporting to the Exchange on the requirement pertaining to submission of UCC wise settlement detail.

- Verification of data reported to the Exchange under Risk based supervision, security holding balances and segregation & monitoring of collateral at client level.
- Verification of compliance with the provisions related to upstreaming of client funds by Members to CM/CCs.
- Verification of pay-out of funds to clients in excess of their balances
- Verification of clients' clear credit balances not placed with CC on account of justifiable reasons and the said clear credit balances are reported in the segregation file as "Retained with TM" or "Retained with CM".
- Maintenance of evidence of request of pay out received from the clients
- Verification of shortages arising from inter se netting of positions between clients through the auction process as specified by CC
- Adoption of Standardised, Validated and Exclusive UPI IDs for Payment Collection by SEBI Registered Intermediaries from Investors

5. Banking and Demat account operations

- Procedure for segregation of own and clients' funds and securities (in separate accounts)
- Internal controls for use of client bank and client beneficiary accounts only for authorized purposes.

6. Terminal operations and systems

- Procedure and policy adopted by member before allotment of trading terminals
- Due diligence adopted for password security
- Procedure in place for audit of systems and software
- Periodic updating of version and back up mechanism
- System adopted for data storage, security and access

7. Management of branches / AP and internal control

- System and Policy followed for opening / closing of branch
- Procedure adopted to inform the same to clients
- Periodicity and procedure adopted for inspection of branches / sub brokers
- Reporting mechanism and mode of informing the inspection observations to branches / sub brokers and follow up action plan
- Policy of fixing of roles and responsibilities of officials in head office, branches and sub-brokers office
- Process laid out to prevent unregistered intermediaries
- Documentation of Internal controls and Comments on Internal controls in place
- Verification of Stock broker indemnity insurance policy
- Sharing of commission/brokerage
- Verification of AP inspection reports for completeness of indicative scope and whether Member has reported the action taken on APs to the Exchange

8. Investor grievance handling

- Mechanism to monitor complaints lodged with Branches/APs
- Maintenance of complaints register
- Redressal mechanism SCORE 2.0 for complaints registered against the member
- Verification of investor grievance register and email id
- Internal control for verification of complaints received through the designated email id
- Creation of separate page on Member website for Investor Charter
- Compliance with the mechanism of Online Dispute Resolution.
- System for Protect the investor from unauthorized schemes/frauds due to impersonation.

9. Maintenance of Books of Accounts

- Prescribed books of accounts, registers and records are maintained Exchange wise, with the required details and for the stipulated period as per regulatory requirement
- Internal controls on the process for taking approval of the Exchange
- Analysis of financial reports
- Compliance with Fit and Proper Criteria as prescribed by SEBI/Exchange from time to time
- Intimation of details of Politically Exposed Persons (PEP)

10. Systems & Procedures pertaining to Prevention of Money Laundering Act, PMLA, 2002

- System in place that allows continuous monitoring of transactions
- Process of generation and monitoring alerts
- Process for identifying STR (Suspicious Transaction Report) and reporting the same to FIU-India
- Processes for verification of alerts with KYC details

11. Transfer of trades

- Procedure and system adopted for transfer of trades in the back office
- Internal controls for transfer of trades

12. Margin Trading

- Procedure and system in place as per regulatory requirements with respect to execution of agreements and sources of funds for the Member.

13. Proprietary Trading

- Member has disclosed to his clients about pro trading
- Proprietary losses have been met with own funds

14. Internet Trading

- Procedure followed for allotting of user id and password, change of password etc.
- Internal controls for internet trading

15. Execution of Power of Attorney (POA)

- Process adopted for execution of POA
- Internal control adopted by the member to ensure that POA is not mis utilized.
- Execution of 'Demat Debit and Pledge Instruction' (DDPI) for transfer of securities towards deliveries / settlement obligations and pledging / re-pledging of securities

16. Securities Lending & Borrowing Scheme

- Member has opted specific approval and complied all the regulatory requirement related to SLBM

17. Other items

- Changes related to address and contact details of trading member intimated to Exchange
- Exchange market data has been used for legitimate purpose
- Information related to Directors/KMP has been correctly provided
- Adverse comments in Statutory Audit report have been considered
- Member has not borrowed funds from the clients, except from those clients who are also director, associate or group company to meet the working capital requirements by the trading member
- Updation of details of KMP to the Exchange as per Exchange circular time to time.
- Compliance with provisions related to Execution only platforms.
- Verifying compliance with the distribution of third-party products by Trading Members.
- Verification of direct/indirect association of persons regulated by the Board, MIIs, and their agents with persons engaged in prohibited activities
- Compliance with provisions related to Social Media Platform
- Compliance with the provisions related to trading member in alpha category
- Compliance with the norms for sharing and usage of price data for educational purposes

- Compliance with the requirements of Supervisory Oversight and Review of Offer for Sale (OFS) Process

18. Compliances related to Online Bond Platform

- Appointment of Company Secretary as Compliance Officer who has obtained NISM III-A
- Appointment of at least two qualified key managerial personnel with experience of at least three years in the securities market
- Compliance with Know Your Client (KYC) requirements and verify the identity of its investors and sellers
- Compliance with the minimum disclosure requirements as specified in SEBI circular SEBI/HO/DDHS/DDHS-RACPOD1/P/CIR/2022/154 dated November 14, 2022
- Adequate grievance redress mechanism for redressal of grievances of the investors within 30 days from the date of the receipt of the complaint.

19. Additional surveillance obligations (Applicable for TMs where the no. of active UCCs is greater than 2000)

- Adherence to Additional surveillance obligations

20. Separate Business Units (SBU)

- Compliance with the provisions of SEBI Circular on Separate Business Units (SBU) to access Negotiated Dealing System-Order Matching (NDS-OM) for trading in Government Securities

21. Compliance status of last inspection carried out by SEBI/ Exchanges/ Internal Auditor

- Verification of administrative warning letter from SEBI
- Verification of SEBI Inspection reports, and Exchange Inspection reports

SEBI and NSE Circular references:

Along with the below mentioned Circular references, Members are requested to also refer relevant provisions of SEBI Act, 1992, Securities Contracts (Regulation) Act 1956, Securities Contracts (Regulation) Rules 1957, SEBI (Stock Brokers) Regulations, 1992 and various circulars of SEBI and with the Rules, Bye laws, Regulations of NSEIL/NCL and various circulars issued by the Stock Exchange and the Clearing Corporation time to time.

1. Client registration and documentation

	Particulars	References	Date
SEBI	Introduction of Direct Market Access facility	SEBI Circular ref. no MRD/ DoP/SE/Cir- 7 /2008	3-April-2008
NSE	Dealings between a client and a Stock Broker	NSE/INSP/13606 NSE/INSP/14048 NSE/INSP/25392 NSE/INSP/29057 NSE/INSP/37965	3-Dec-2009 3-Feb-2010 26-Dec-2013 5-Mar-2015 8-June-2018
NSE	In-person' verification of Clients by Stock Brokers	NSE/INSP/13931	19-Jan-2010
SEBI	Display of Details by Stock Brokers (including Trading Members)	Cir/MIRSD/9/2010	4-Nov-2010
NSE	Master Circular on Anti Money Laundering Standards	NSE/INVG/16703	5-Jan-2011
NSE	SMS and E-mail alerts to investors	NSE/INVG/18503	2-Aug-2011
SEBI	Simplification and Rationalization of Trading Account Opening Process.	CIR/MIRSD/16/2011	22-Aug-2011
NSE	Clarification on Simplification and Rationalization of Trading Account Opening Process	NSE/INSP/18830	9-Sep-2011
NSE	SMS and E-mail alerts to investors	NSE/INVG/19135	14-Oct-2011
NSE	'In-person' verification (IPV) of clients by subsidiaries of stock Exchanges, acting as stock brokers	NSE/INSP/19243	25-Oct-2011
SEBI	KRA	MIRSD/Cir-23/2011	2-Dec-2011

SEBI	Guidelines in pursuance of the SEBI KYC Registration Agency (KRA) Regulations, 2011 and for In-Person Verification (IPV)	MIRSD/Cir-26/2011	23-Dec-2011
SEBI	Guidelines on Outsourcing of Activities by Intermediaries	CIR/MIRSD/24/2011	15-Dec-2011
NSE	Applicability of KYC & KRA Regulations	NSE/INSP/19949	3-Feb-2012
SEBI	Uploading of the existing clients' KYC details in the KYC Registration Agency (KRA) system by the intermediaries	MIRSD/ Cir-5 /2012	13-Apr-2012
SEBI	Aadhaar Letter as Proof of Address for Know Your Client (KYC) norms.	CIR/MIRSD/09/2012	13-Aug-2012
SEBI	Know Your Client Requirements	CIR/MIRSD/11/2012	5-Sep-2012
NSE	SMS and E-mail alerts to investors	NSE/INVG/21841	4-Oct-2012
SEBI	Rationalisation process for obtaining PAN by Investors	CIR/MIRSD/01/2013	4-Jan-2013
SEBI	Guidelines on Identification of Beneficial Ownership	CIR/MIRSD/2/2013	24-Jan- 2013
SEBI	Amendment to SEBI {(Know Your Client) Registration Agency} Regulations, 2011 and relevant circulars	CIR/MIRSD/4/2013	28-Mar-2013
SEBI	Know Your Client Requirements for Eligible Foreign Investors	CIR/MIRSD/07/2013	12-Sep- 2013
NSE	Updation of Mobile Number and E-mail IDs of the clients	NSE/INSP/27436	26-Aug-2014
NSE	Client Registration Documents In vernacular Languages	NSE/INSP/2016/32759	8-July-2016
SEBI	Simplification of Account Opening Kit	CIR/MIRD/64/2016	12-July-2016
SEBI	Operationalization of Central KYC Records Registry (CKYCR)	CIR/MIRSD/66/2016	21-July-2016
NSE	Clarification on Know Your Client (KYC) Process and Use of Technology for KYC	NSE/INSP/44237	25-Apr -2020

NSE	Entities permitted to undertake e-KYC Aadhaar Authentication service of UIDAI in Securities Market	NSE/INSP/44362	13-May-2020
NSE	Entities permitted to undertake e-KYC Aadhaar Authentication service of UIDAI in Securities Market - Addition of NSE to the list	NSE/INSP/45644	8-Sept-2020

NSE	Amendments to provisions in SEBI Circular dated September 16, 2016 on Unique Client Code (UCC) and mandatory requirement of Permanent Account Number (PAN)	NSE/ISC/47598	10-Mar-2021
NSE	Mandatory fields in Unique Client Code (UCC) information provided to Exchange	NSE/ISC/47869 NSE/ISC/48165	1-Apr-2021 3-May-2021
NSE	Creating investor awareness and safeguarding clients' asset	NSE/INSP/49434	27-Aug-2021
NSE	Online Closure of Trading Accounts	NSE/INSP/49323 NSE/INSP/49055 NSE/INSP//63829	17-Aug-2021 26-July-2021 9-Sept-2024
NSE	Clarifications with respect to SEBI Circular No.SEBI/HO/MIRSD/DOP/CIR/P/2020/73 dated April 24, 2020 regarding Clarification on Know Your Client (KYC) Process and Use of Technology for KYC	NSE/INSP/51278	8-Feb-2022
NSE	Unauthorised Market Practices by Trading Members	NSE/INSP/51770	25-Mar-2022
NSE	Extension for updation of mandatory fields for existing clients upto to June 30, 2022	NSE/ISC/51850	31-Mar-2022
NSE	Multiple UCCs allotted to clients	NSE/ISC/52991	15-Jul-2022
NSE	Participation of SEBI registered Foreign Portfolio Investors (FPIs) in Exchange Traded Commodity Derivatives in India	NSE/ISC/53932	3-Oct-2023

SEBI	Guidelines in pursuance of amendment to SEBI KYC (Know Your client) Registration Agency (KRA) Regulations, 2011	SEBI/HO/MIRSD/DoP/P/CIR/2022/46, and SEBI/HO/MIRSD/FATF/P/CIR/ 2023/0144	6-Apr-2023 11-Aug-2023
NSE	Trading Preference by Clients	NSE/INSP/57242 NSE/INSP/57441 NSE/INSP/57652 NSE/INSP/57842	22-Jun-2023 5-Jul-2023 20-Jul-2023 3-Aug-2023
SEBI	Trading Preference by Clients	SEBI/HO/MIRSD/MIRSD -PoD- 1/P/CIR/2023/95 SEBI/HO/MIRSD/MIRSD -PoD1/P/CIR/2023/132	21-Jun-23 1-Aug-23
SEBI	Maintenance of Website by Stock Broker and Depository Participants	SEBI/HO/MIRSD/MIRSD -PoD- 1/P/CIR/2023/30	15-Feb-2023
SEBI	Display of “Risk Disclosure” on the login page of trading account of client if client has registered under F&O segment	SEBI/HO/MIRSD/MIRSD -PoD- 1/P/CIR/2023/73	19-May-2023
SEBI	SEBI Master Circular on Know Your Client (KYC) norms for the securities market	SEBI/HO/MIRSD/SECFAT F/P/ CIR/2023/169	12-Oct-2023
NSE	SEBI Master Circular on Know Your Client (KYC) norms for the securities	NSE/INSP/58955	16-Oct-2023
NSE	Clarification on Know Your Client (KYC) Process and Use of Technology for KYC	NSE/INSP/60042	29-Dec-2023
NSE	Centralized mechanism for reporting the demise of an investor through KRAs	NSE/INSP/58808 NSE/ISC/60115	6-Oct-2023 4-Jan-2024
SEBI	Relaxation on geo – tagging requirement in India for NRIs while undertaking re-KYC	SEBI Circular ref. no.HO/38/30/12(1)2025MIRSD- SEC-FATF	10-Dec-2025
SEBI	SMS and E-mail alerts to investors by stock exchanges	SEBI/HO/MIRSD/MIRSD- PoD1/P/CIR/2024/169	3-Dec-2024

NSE	SMS and E-mail alerts to investors by stock exchanges	NSE/INSP/65403 NSE/INSP/ 65679	4-Dec-2024 19-Dec-2024
SEBI	Uploading of KYC information by KYC Registration Agencies (KRAs) to Central KYC Records Registry (CKYCRR)	SEBI/HO/MIRSD/SEC FATF/P/CIR/2024/ 79	6-June-2024
NSE	Guidelines in pursuance of amendment to SEBI KYC (Know Your Client) Registration Agency (KRA) Regulations, 2011	NSE/ISC/75724	13-August-2026
NSE	Telecom Regulatory Authority of India (TRAI) - Usage of designated numbering series (1600xx & 140xx) for Service, Transactional and promotional calls-regarding	NSE/COMP/74037	5-May-2026
NSE	Compliance with TRAI directions and guidelines	NSE/COMP/76382	16-Sep-2026

2. Order management and risk management systems

	Particulars	References	Date
NSE	Clarification given by SEBI- fund based activities	NSE/MEMB/261	27-May-1997
NSE	Client Margin Reporting	NSE/CMPT/3167	1-Feb-2002
SEBI	Comprehensive Risk Management Framework for the cash market	MRD/DoP/SE/Cir-07/2005	23-Feb-2005
SEBI	Revised Activity schedule for T+2 rolling Settlement	MRD/DoP/SE/Cir- 17/2005	2-Sep-2005
NSE	Cash Market - Risk Management Framework	NSE/CMPT/6122	9-May-2005
NSE	Monthly disclosures of Client funding by members	NSE/CMTR/6732	4-Oct-2005

NSE	Financing of securities transactions	NSE/INSP/6938 NSE/INSP/47278 NSE/INSP/52888 NSE/INSP/ 62793	9-Dec-2005 9-Feb-2021 5-Jul-2022 4-July-2024
NSE	Monthly disclosures of Client funding by members	NSE/CMTR/6963	19-Dec-2005
NSE	Client / Constituent Registration Form-monitoring of trading activity of the client and client information	NSE/INVG/7236	3-Mar-2006
NSE	Clearing and Settlement - Currency Derivative Segment	NSE/CD/11189	26-Aug-2008
SEBI	Unauthenticated news circulated by SEBI Registered Market Intermediaries through various modes of communication	Cir/ ISD/1/2011	23-Mar-2011
SEBI	Addendum to Circular no. Cir/ISD/1/2011 dated March 23, 2011	Cir/ISD/2/2011	24-Mar-2011
NSE	Review of Internet Based Trading (IBT) and Securities trading using Wireless Technology	NSE/CMTR/18245	1-Jul- 2011
NSE	Clarification on Margin collection and reporting	NSE/INSP/19583	14-Dec-2011
NSE	Guidelines on Outsourcing of Activities by Intermediaries	NSE/INSP/19603	15-Dec-2011
NSE	Client Funding	NSE/INSP/20638	26-Apr-2012
NSE	Surveillance Obligations for Trading Members	NSE/INVG/22908	7-Mar-2013
NSE	Disclosures by trading members and their group entities on their holdings in various listed companies	NSE/INVG/25130	29-Nov-2013
SEBI	Participation of FPIs in the Currency Derivatives segment and Position limits for currency derivatives contracts	CIR/MRD/DP/20/2014	20-Jun- 2014
NSE	Clarification on Client funding	NSE/INSP/29662	8-May-2015

SEBI	Client funding	CIR/MRD/DP/54/2017; CIR/MRD/DP/86/2017; CIR/HO/MIRSD/MIRSD2/ CIR/P/2017/64;	13-Jun-2017; 1-Aug-2017; 22-Jun-2017
SEBI	Prevention of Unauthorized Trading by Stock Brokers	CIR/HO/MIRSD/MIRSD2/CIR/P/ 2017/108 CIR/HO/MIRSD/MIRSD2/CIR/P/ 2017/124 CIR/HO/MIRSD/MIRSD2/CIR/P/ 2018/09	26-Sept-2017 30-Nov-2017 11-Jan-2018
NSE	Treatment of Inactive Trading Account	NSE/INSP/43488 NSE/INSP/46506 NSE/INSP/64718	10-Feb-2020 1-Dec-2020 25-Oct-2024
SEBI	Margin obligations to be given by way of Pledge/ Re-pledge in the Depository System	SEBI/HO/MIRSD/DOP/CIR/P/20 20/28	25-Feb-2020
NSE	Margin obligations to be given by way of Pledge/ Re-pledge in the Depository System	NSE/INSP/43653	25-Feb-2020
NSE	Clarification on the revised Margin framework	NSE/INSP/44459	26-May-2020
NSE	Guidelines/clarifications on Margin collection & reporting	NSE/INSP/45191 NSE/INSP/52711	31-July-2020 23-Jun-2022
NSE	Guidelines/clarifications on Margin collection & reporting	NSE/INSP/45534	31-Aug-2020
NSE	Guidelines/clarifications on Margin collection & reporting	NSE/INSP/45850	28-Sep-2020
NSE	Framework to Enable Verification of Upfront Collection of Margins from Clients in Cash and Derivatives segments	NSE/INSP/45072	21-Jul-2020
NSE	Physical settlement of stock derivatives	NSE/INSP/47293	10-Feb-2021

SEBI	Rationalization of imposition of fines for false/incorrect reporting of margins or non-reporting of margins by Trading/Member/Clearing Member in all Segments	CIR/HO/MIRSD/DOP/CIR/P/2019/88	1-Aug-2019
NSE	Guidelines/clarifications on Peak Margin collection and reporting	NSE/INSP/46485	27-Nov-2020

NSE	FAQ on Peak Margin reporting of Marginable Custodian Participant Trades in Capital Market Segment	NCL/CMPL/46505	28-Nov-2020
NSE	Peak Margin Reporting- Interim Process	NCL/CMPL/46640	14-Dec-2020
NSE	FAQ on Peak Margin reporting of Custodian Participant trades in Capital Market Segment	NCL/CMPL/47147	18-Jan-2021
NSE	Peak Margin Reporting of Custodian Participant Trades in all derivatives segment	NCL/CMPL/47234	4-Feb-2021
NSE	Guidelines/clarifications on Margin collection & reporting	NSE/INSP/49929 NSE/INSP/53525 NSE/INSP/64315	9-Oct-2021 2-Sept-2022 1-Oct-2024
NSE	Changes to the Framework to Enable Verification of Upfront Collection of Margins from Clients in Cash and Derivatives segments	NSE/INSP/52263	11-May-2022
NSE	Clarification to the Rule 8(1)(f) and 8(3)(f) of Securities Contracts Regulation (Rules), 1957	NSE/COMP/53802 NSE/INSP/68456	22-Sept-2022 10-Jun-2025
SEBI	“Risk Disclosure” requirement on the login page of trading account of client if client has registered under F&O segment	SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/73	19-May-2023

NSE	Framework for Trading Members to provide the facility of voluntary freezing/blocking the online access of the trading account to their clients	NSE/INSP/61529	8-Apr-24
NSE	Framework for Short Selling	NSE/CMTR/60226	12-Jan-2024
SEBI	Measures to instil confidence in securities market Brokers' -Institutional mechanism for prevention and detection of fraud or market abuse	SEBI/HO/MIRSD/MIRSD-PoD1/P/CIR/2024/96	4-July-2024
NSE	Measures to instil confidence in securities market Brokers' -Institutional mechanism for prevention and detection of fraud or market abuse	NSE/SURV/62827 NSE/INVG/65921	8-July-2024 31-Dec-2024
NSE	Clarification regarding modes of order placement by the Trading Members	NSE/INSP/67132	13-Mar- 2025
NSE	Prior instructions for initial public offering (IPO) bid placement	NSE/INSP/71037	30-Oct-2025

3. Contract notes, Client margin details an Statement of accounts

	Particulars	References	Date
SEBI	Regulation of transaction between clients and members	SMD-1/23341	18-Nov-1993
SEBI	Negotiated deals	SMDRP/Policy/Cir-32/99	14-Sep-1999
NSE	Information regarding Compliance Officer	NSE/MEMB/3441	14-Jun-2002
NSE	Amendments to Bye-laws and F & O Regulations of NSE and constituent registration documents in Currency Derivatives Segment	NSE/INSP/11184	26-Aug-2008
NSE	Dealings between a client and a stock broker	NSE/INSP//13606 NSE/INSP/14048 NSE/INSP/52900	3-Dec-2009 3-Feb-2010 6-July- 2022
SEBI	Display of Details by Stock Brokers including Trading Members	Cir/MIRSD/9/2010	4-Nov- 2010
NSE	Reporting by Compliance Officers of stock brokers	NSE/COMP/17962	3-June- 2011
NSE	SMS and E-mail alerts to investors	NSE/INVG/19382	18-Nov-2011
NSE	Clarification on Margin collection and reporting	NSE/INSP/38154	27-June-2018
NSE	Common Contract Note & clarification	NSE/INSP/27155	16-July-2014
NSE	Format of contract note for cross currency Derivatives contract	NSE/INSP/37471	9-Apr-2018
NSE	Inclusion of ISIN details in Bills/Contract Notes/Statements	NSE/INSP/29031	4-Mar-2015
NSE	Signature on Physical Contract Notes	NSE/INSP/32524	6-June-2016
NSE	Compliance with fit & proper requirement by Members in case of trading in securities of listed Stock Exchanges	NSE/INSP/34055 NSE/INSP/61776	24-Jan-2017 26-Apr-2024

NSE	Compliance with fit & proper requirement by Members in case of trading in securities of listed Depositories	NSE/INSP/35116	14-Jun-2017
NSE	Annual Global Statement	NSE/INSP/36731	11-Jan-2018
NSE	Issuance of daily margin statement	NSE/INSP/36786 NSE/INSP/68487	19-Jan-2018 11-Jun-2025
SEBI	Complete statement of accounts for commodities are issued on a monthly basis to clients with error reporting clause.	SEBI/HO/MIRSD/DOP1/CIR/P/2018/87	1-Jun-2018
NSE	Clarification on Interoperability among clearing corporation	NSE/INSP/41498	3-July-2019
NSE	Clarification on the contract note format	NSE/INSP/45879	30-Sep-2020
NSE	Guidelines for 'Statement of Accounts' for Funds, Securities and Commodities	NSE/INSP/47227	3-Feb-2021
NSE	Revision in Contract Note Format	NSE/INSP/51772 NSE/INSP/63289 NSE/INSP/63859	25-Mar-2022 6-Aug-2024 10-Sep-2024
NSE	Issuance of Electronic Contract Notes (ECN) through SMS/electronic instant messaging Services	NSE/INSP/52604	10-Jun-2022
NSE	Guidelines on Compliance Officers	NSE/COMP/54600	25-Nov-2022
NSE	Policy on Handling of Good Till Cancelled Orders offered by Members to Clients	NSE/INSP/62528 NSE/INSP/63789	21-June-2024 6-Sept-2024
NSE	Revision in STP INF515 Format	NSE/INSP/73521	27-March-2026

4. Dealing with clients' funds and securities

	Particulars	References	Date
NSE	Unique Client Code	NSE/INVG/2002/3690	18-Oct-2002

SEBI	Mode of payment and delivery	SEBI/MRD/SE/Cir-33/2003/27/08; SEBI/HO/MIRSD/DO P/CIR/P/2018/113	27-Aug-2003; 13-July-2018
NSE	Allotment of trading client code	NSE/INVG/2004/5487	30-Sep-2004
NSE	Brokerage on option contracts	NSE/INSP/8338	5-Jan-2007
NSE	Allotment of trading client code	NSE/INSP/9859	4-Dec-2007
NSE	Amendments to Byelaws and F&O Regulations of the NSE and constituent registration documents in Currency Derivatives Segment	NSE/INSP/11184	26-Aug-2008
SEBI	Collateral deposited by clients with brokers	MRD/DoP/SE/Cir-11/2008	17-Apr-2008
NSE	Transaction charges payable in respect of Capital Market Segment	NSE/F&A/13028	7-Sep- 2009
NSE	Transaction charges payable in respect of F&O Segment	NSE/F&A/13029	7-Sep- 2009
SEBI	Dealings between a client and a stock broker - trading members included	MIRSD/ SE /Cir- 19/2009	3-Dec-2009
NSE	Dealings between a client and a stock broker	NSE/INSP//13606	3-Dec-2009
NSE	Dealings between a client and a stock broker	NSE/INSP/14048	3-Feb-2010
SEBI	Pre- funded instruments / Electronic fund Transfers	CIR/MIRSD/03/2011	9-June-2011
SEBI	Clarification on circular dated December 3, 2009 on 'Dealings between a Client and a Stock broker	SEBI/ MIRSD /Cir/ 01/ 2011	13-May-2011
NSE	Clarification on the Brokerage, Statutory & Regulatory Levies	NSE/INSP/29701	13-May-2015
NSE	Transaction charges in Currency Futures segment	NSE/FA/30583	21-August-2015
NSE	Transaction charges in Equity Options Segment	NSE/FA/32672	28-June- 2016
SEBI	Enhanced Supervision of Stock brokers & clarification to circular,	CIR/P/2016/95; CIR/P/2016/138; CIR/P/2017/64	26-Sep-2016, 20-Dec-2016; 22-June-2017

NSE	Monitoring of client funds lying with the Stock Broker	NSE/INSP/34379; NSE/INSP/35412	15-Mar-2017; 20-Jul-2017
SEBI	Pledge of client securities	SEBI/HO/MIRSD/MIR SD2/CIR/P/2016/95, CIR/MRD/DP/54/2017	26-Sep-2016; 13-June-2017;
NSE	Pledge of client securities	NSE/INSP/2016/33502 NSE/INSP/34379; NSE/INSP/35412	26-Oct-2016; 15-Mar-2017; 20-Jul-2017
NSE	Clarification on Client Fund Balance	NSE/INSP/38945	24-Sep-2018
NSE	Clarifications on Standardisation of Register of Securities, Holding Statement, Bank Book and Client Ledger	NSE/INSP/39393	13-Nov-18
SEBI	Handling of Clients Securities by Trading Member/Clearing Members.	CIR/HO/MIRSD/DOP/CIR/P /2019/75	20-June-2019
NSE	Handling of Client Securities by Trading Members/Clearing Member	NSE/INSP/42000	29-Aug-2019
NSE	Treatment of Inactive Trading Account	NSE/INSP/43488 NSE/INSP/64718	10-Feb-2020 25-Oct-2024
NSE	Clarification on Maintenance of ROS and Holding Statement	NSE/INSP/43213	14-Jan-2020
NSE	Closure of Client Securities Account maintained by Trading Member	NSE/INSP/43180	10-Jan-2020
NSE	Margin obligations to be given by way of Pledge/ Re-pledge in the Depository System	NSE/INSP/44490	28-May-2020
NSE	Investor Awareness regarding the revised guidelines on margin collection	NSE/INSP/45565	2-Sep-2020
NSE	Transfer of excess securities provided as early pay-in (EPI) to clients	NSE/INSP/47619	12-Mar-2021
NSE	Reporting of Bank Account Balances	NCL/CMPL/47241	4-Feb-2021
NSE	Bank Statements Submission	NSE/INSP/48396	25-May-2021
NSE	Segregation and Monitoring of Collateral at Client Level	NSE/INSP/49008	20-Jul-2021
NSE	Segregation and Monitoring of Collateral at Client Level - Reporting Format	NCL/CMPL/49348	20-Aug-2021
NSE	Settlement of Running Account of Client's Funds lying with Trading Member (TM)	NSE/INSP/48624	16-June-2021

NSE	FAQ on Settlement of Running Account of Client's Funds lying with Trading Member (TM)	NSE/INSP/49458	31-Aug-2021
NSE	Clarification to the Rule 8(1)(f) and 8(3)(f) of Securities Contracts (Regulation) Rules, 1957	NSE/COMP/50957	7-Jan-2022
NSE	Segregation and Monitoring of Collateral at Client Level – Extension of timeline	NSE/INSP/50486	2-Dec-2021
NSE	Unauthorised Market Practices by Trading Members	NSE/INSP/51770	25-Mar-2022
NSE	Settlement of Running Account of Client's Funds lying with Trading Member (TM)	NSE/INSP/51830	31-Mar-2022
NSE	Modifications in the STP messaging formats on account of implementation of the Stamp Duty	NSE/INSP/52257	10-May-2022
NSE	Precautions for clients dealing in Options	NSE/INSP/52900	6-Jul-2022
NSE	Settlement of Running Account of Client's Funds lying with Trading Member (TM)	NSE/INSP/53115	27-Jul-2022
NSE	Clarification on the Brokerage, Statutory & Regulatory Levies	NSE/INSP/53297	12-Aug-2022
NSE	Block Mechanism in demat account of clients undertaking sale transactions	NSE/INSP/53346	19-Aug-2022
NSE	Clarifications on submission of Client Level Holding Statement by Members	NSE/INSP/53531	2-Sept-2022
NSE	FAQ on Settlement of Running Account of Client's Funds lying with Trading Member (TM)	NSE/INSP/53820	23-Sept-2022
NSE	Validation of Instruction for Pay-In of Securities from Client demat account to Trading Member (TM) Pool Account against obligations received from the Clearing Corporations	NSE/INSP/53756	20-Sept-2022
NSE	Application Programming Interface (API) for Weekly submission of Holding Statement,	NSE/INSP/52829 NSE/INSP/52509	30-Jun-2022 3-Jun-2022
NSE	Reporting requirement on Settlement of Running Account of Clients' Funds lying with Trading Member (TM)	NSE/INSP/55024 NSE/INSP/55135	28-Dec-2022 5-Jan-2023

NSE	Application Programming Interface (API) for daily submission of Holding Statement and Bank Balances	NSE/INSP/55380 NSE/INSP/55250 NSE/INSP/55039	25-Jan-2023 13-Jan-2023 28-Dec-2022
NSE	Early Pay-in of funds	NSE/INSP/55401	27-Jan-2023
NSE	Encouraging more retail investors to participate in voting on motions moved by Listed Companies	NSE/COMP/55151	5-Jan-2023
SEBI	Execution of 'Demat Debit and Pledge Instruction' (DDPI) for transfer of securities towards deliveries / settlement obligations and pledging / repledging of securities – Clarification	SEBI/HO/MIRSD/MIR SDPoD-1/P/CIR/2022/137	6-Oct-2022
NSE	Execution of 'Demat debit and Pledge Instruction' (DDPI) for transfer of securities towards deliveries / settlement obligations and pledging / re-pledging of securities – Clarification	NSE/INSP/53988	7-Oct-2022
SEBI	Bank Guarantees (BGs) created out of clients' funds	SEBI/HO/MIRSD/MIRS D-PoD-1/P/CIR/2023/061	25-April-23
NSE	Bank Guarantees (BGs) created out of clients' funds	NSE/INSP/56489 NSE/INSP/56839	25-April-23 26-May-2023
NSE	Reporting requirement on Bank Guarantees (BGs) created out of clients' funds	NSE/INSP/58772	5-Oct-2023
NSE	Bank Guarantees (BGs) created out of clients' funds	NSE/INSP/59263	6-Nov-2023
SEBI	Settlement of Running Account of Client's Funds lying with Trading Member (TM)	SEBI/HO/MIRSD/MIR SD-PoD1/P/CIR/2023/197	28-Dec-2023

NSE	Settlement of Running Account of Client's Funds lying with Trading Members (TM)	NSE/INSP/60014 NSE/INSP/60066 NSE/INSP/61164	28-Dec-2023 1-Jan-2024 15-Mar-2024
SEBI	Ease of doing business- Changes in reporting	SEBI/HO/MIRSD/MIR SDPoD- 1/P/CIR/2024/03	12-Jan-2024
NSE	Discontinuation of Submission of data towards Monitoring of client funds under Enhanced Supervision	NSE/INSP/60283	16-Jan-2024
NSE	Discontinuation of Reporting of Bank Account Balances and Bank Statements	NSE/INSP/59044	20-Oct-2023
NSE	Discontinuation of Reporting of Client Level Cash and Cash Equivalent Balances	NSE/INSP/61121	13-Mar-2024
NSE	Operational guidelines and SOP on Upstreaming of clients' funds by Stock Brokers (SBs) / Clearing Members (CMs) to Clearing Corporations (CCs)	NSE/INSP/60369	20-Jan-2024
NSE	Upstreaming of clients' funds by Stock Brokers (SBs) / Clearing Members (CMs) to Clearing Corporations (CCs)	NSE/INSP/59725 NSE/INSP/60369	12-Dec-2023 20-Jan-2024
SEBI	Upstreaming of clients' funds by Stock Brokers (SBs) / Clearing Members (CMs) to Clearing Corporations (CCs)	SEBI/HO/MIRSD/MIR SD- PoD1/P/CIR/2023/187	12-Dec-2023
SEBI	Handling of Clients' Securities by Trading Members(TM) / Clearing Members (CM)	SEBI/HO/MIRSD/MIR SDPoD1/P/CIR/2022/53	11-Nov-2022

NSE	Handling of Clients' Securities by Trading Members(TM) / Clearing Members (CM)	NSE/INSP/54390 NSE/INSP/61507	11-Nov-2022 5-April-2024
NSE	Segregation and Monitoring of Collateral at Client Level	NSE/INSP/49691 NSE/INSP/50069 NSE/INSP/64053	22-Sep-2022 22-Oct-2021 20-Sept-2024
NSE	FAQ on Upstreaming of clients' funds by Stock Brokers (SBs) / Clearing Members (CMs) to Clearing Corporations (CCs)	NSE/INSP/57250 NSE/INSP/57959	22-June-2023 11-Aug-2023
SEBI	Upstreaming of clients' funds by Stock Brokers (SBs) / Clearing Members (CMs) to Clearing Corporations (CCs)	SEBI/HO/MIRSD/MIR SDPoD-1/P/CIR/2023/84	8-June-2023
SEBI	Implementation of circular on upstreaming of clients' funds by Stock Brokers (SBs) / Clearing Members (CMs) to Clearing Corporations (CCs)	SEBI/HO/MIRSD/MIR SDPoD-1/P/CIR/2023/110	30-June-2023
NSE	Discontinuation of Reporting requirement of Summary of Settlement of Clients' Funds	NSE/INSP/61904	6-May-2024
NSE	Amendments to Bye-laws and F & O Regulations of the Exchange and constituent registration documents in Currency Derivatives Segment	NSE/INSP/11184	26-Aug-2008
SEBI	Measure for ease of doing business - Settlement of Account of Clients who have not traded in the last 30 days	SEBI/HO/MIRSD/MIRSD- PoD1/P/CIR/2025/1	6-Jan-2025

NSE	Measure for ease of doing business - Settlement of Account of Clients who have not traded in the last 30 days	NSE/INSP/66014	7-Jan-2025
NSE	Maintenance of evidence of requests for payout received from the clients.	NSE/INSP/65698	19-Dec-2024
SEBI	Enhancement of operational efficiency and Risk Reduction - Payout of securities directly to client demat account	SEBI/HO/MIRSD/MIRSD-PoD1/P/CIR/2024/75	5-June-2024
NSE	Enhancement of operational efficiency and Risk Reduction- Payout of securities directly to client demat account	NSE/INSP/62420	11-June-2024
NSE	Revision in Transaction charges	NSE/INSP/64232	27-Sep-2024
SEBI	Adoption of Standardised, Validated and Exclusive UPI IDs for Payment Collection by SEBI Registered Intermediaries from Investors	SEBI/HO/DEPA-II/DEPA-II_SRG/P/CIR/2025/86	11-Jun-2025
NSE	Adoption of Standardized, Validated and Exclusive UPI IDs for Payment Collection by SEBI Registered Intermediaries from Investors	NSE/COMP/70193	12-Sept-2025
SEBI	Margin obligations to be given by way of Pledge/Re-pledge in the Depository System	SEBI/HO/MIRSD/MIRSDPoD/P/CIR/2025/82 SEBI/HO/MIRSD/MIRSD-PoD/P/CIR/2025/118	03-Jun-2025 18-Aug-2025
NSE	Margin obligations to be given by way of Pledge/Re-pledge in the Depository System	NSE/INSP/68373 NSE/INSP/69717	04-Jun-2025 19-Aug-2025

NSE	Clarification to Rule 8(1)(f) and 8(3)(f) of Securities Contracts (Regulation) Rules, 1957	NSE/INSP/74836	23-Jun-2026
NSE	Clarification regarding implementation of "@valid" UPI IDs	NSE/COMP/75700	11-Aug-2026

5. Banking and Demat account operations

	Particulars	References	Date
SEBI	Regulation of transaction between clients and members	Circular No. SMD-1/23341	18-Nov-1993
NSE	Tagging/Flagging of Demat/Bank accounts of trading / clearing members	NSE/INSP/31912	7-Mar-2016
SEBI	Tagging/Flagging of Demat/Bank accounts of trading / clearing members	Circular No. MIRSD2016/138	20-Dec-2016 & 22-June-2017
SEBI	Standard Operating Procedure in the cases of Trading Member /Clearing Member leading to default.	SEBI/HO/MIRSD/DPIEA/CIR/P/2020/11 5	1-Jul-2020
NSE	Submission of Undertaking/Authorisation to Exchange to access the information/statements pertaining to all bank accounts (maintained by members) from Banks.	NSE/INSP/46930	4-Jan-2021
NSE	Guidelines for maintaining client bank accounts by the Trading Members	NSE/INSP/46729	18-Dec-2020
NSE	Undertaking/Authorisation to Exchanges to access the information/statements pertaining to all bank accounts (maintained by members) from Banks	NSE/INSP/46822	28-Dec-2020
NSE	Changes in the reporting format of 'Holding Statement'	NSE/INSP/46704	17-Dec-2020

NSE	Submission of Undertaking/Authorisation to Exchange to access the information/statements pertaining to all bank accounts (maintained by members) from Banks	NSE/INSP/46930	6-Jan-2021
NSE	Undertaking/Authorisation to Stock Exchanges and NSE Clearing Limited to access the information/statements pertaining to all bank accounts (maintained by the members) from Banks	NCL/CMPL/47228	4-Feb-2021
NSE	Reporting of Bank Accounts	NCL/CMPL/47240	4-Feb-2021
NSE	Maintenance of current accounts in multiple banks by Stock Brokers	NSE/INSP/50164	29-Oct-2021
NSE	Guidelines for maintaining bank accounts by the Trading Members	NSE/INSP/51235	3-Feb-2022
NSE	Guidelines for maintaining bank accounts by the Trading Members	NSE/INSP/51639	15-Mar-2022
NSE	Guidelines for maintaining bank accounts by the Trading Members	NSE/INSP/51985	12-Apr-2022
NSE	Naming / Tagging of demat accounts maintained by Stock Brokers	NSE/INSP/52677	20-Jun-2022
SEBI	Naming / Tagging of demat accounts maintained by Stock Brokers	SEBI/HO/MIRSD/MIRSD_DPIEA/P/CIR/2022/83	20-Jun-2022
NSE	Display of Details of Client Bank Accounts on Website	NSE/INSP/55402	27-Jan-2023
SEBI	Member has not allowed trading in account of minor.	SEBI regulations 1992(f) clause A2 and A5 and SEBI FAQ(III)	-
NSE	Ease of doing business measures – Relaxations in certain reporting requirements for certain Stock Brokers and doing away with the requirement of reporting of demat account	NSE/INSP/73436	23-Mar-2026

6. Terminal operations and systems

	Particulars	References	Date
SEBI	Advertisement by brokers/ sub-brokers and grant of trading terminals	SMDRP/Policy/Cir49/2001	22-Oct-2001
NSE	Guidelines for location of CTCL terminals and usage	NSE/MEMB/3574	29-Aug-2002
NSE	Granting of CTCL terminal by the trading members	NSE/MEM/3740	13-Nov-2002
SEBI	Access to unauthorized persons by the members of subsidiaries	SEBI/MRD/SE/15958/2003	22- Aug-2003
NSE	Scheme governing use of facility relating to Computer to Computer (CTCL) trading / Internet based Trading -	NSE/CMTR/6552	24-Aug-2005
NSE	Scheme governing use of facility relating to Computer to Computer (CTCL) trading/internet based Trading-Derivatives segment	NSE/FAOP/6553	24-Aug-2005
NSE	Internet based trading services	NSE/CMTR/8089	10-Nov-2006
NSE	NISM-Series-VII	NSE/INSP/16536	15- Dec-2010
SEBI	Broad Guidelines on Algorithmic Trading	CIR/MRD/DP/09/2012	30- Mar-2012
SEBI	Pre-Trade Risk Controls	CIR/MRD/DP/34/2012	13- Dec-2012
NSE	NISM-Series-VII	NSE/INSP/22096	8- Nov-2012
NSE	NISM-Series-VIII: Equity Derivatives Certification Examination	NSE/INSP/22613	24-Jan- 2013
NSE	NISM-Series-III A- Compliance Officer	NSE/INSP/22924	12- Mar-2013
NSE	NISM-Series-VII	NSE/INSP/27495	2- Sep-2014
NSE	NISM Series-IV: IRD certification	NSE/INSP/25617	21-Jan-2014
NSE	NISM Series XIII: Common Derivatives Certification Examination	NSE/INSP/29304	30-Mar-2015
NSE	Requirement of Certification in Capital Market Segment	NSE/INSP/30549	20-Aug-2015
NSE	Consolidated Circular on matters relating to User Id request	NSE/MA/32144	1-April- 2016

NSE	User id - Updation of same PAN against multiple Algo terminals	NSE/MSD/49030	23-Jul-2021
NSE	Pre-Trade risk controls	NSE/INSP/49369	21-Aug-2021
NSE	Relaxation in timelines for compliance with regulatory requirements – COVID 19	NSE/INSP/53151	30-Jul-2022
NSE	Performance/return claimed by unregulated platforms offering algorithmic strategies for trading	NSE/COMP/53555	6-Sept-2022
NSE	Performance/return claimed by unregulated platforms offering algorithmic strategies for trading	NSE/COMP/53765	21-Sept-2022
NSE	Operation of Trading Terminals	NSE/MSD/56778	22-May-2023

7. Management of branches / AP and internal control

	Particulars	References	Date
SEBI	Members of Stock Exchanges as Sub Brokers	SMD/POLICY/CIRCU LAR/3- 97	31- Mar-1997
SEBI	Members of Stock Exchanges acting as Sub Brokers	SMD/Policy/CIR-3/98	16- Jan-1998
SEBI	Intimation to the brokers to permit their sub-brokers to start business only after receipt of sub-broker registration certificate from SEBI	Sub-Brok/Cir/02/2001	15- Jan-2001
NSE	Framework for Supervision of APs & Branches by Member	NSE/INSP/42448 NSE/COMP/ 63628	18-Oct-2019 28-Aug-2024
NSE	Market Access through Authorised Persons	NSE/COMP/48536 NSE/COMP/50030 NSE/COMP/56947 NSE/COMP/58438	9-Jun-2021 21-Oct-2021 2-Jun-2023 18-Sep-2023
NSE	Reporting of clients mapped to Authorised Persons (AP)	NSE/COMP/49509	3-Sept-2021
NSE	Restriction on use of certain words by Trading Members/Authorized Person in their name	NSE/COMP/62672	28-Jun-2024
NSE	List of violations and Disciplinary Action on Authorised Person observed during Inspection	NSE/INSP/70751	10-Oct-2025

8. Investor grievance handling

	Particulars	References	Date
SEBI	Exclusive e-mail ID for Redressal of Investor Complaints.	MRD/DoP/Dep/SE/Cir-22/06	18-Dec-2006
NSE	Exclusive e-mail ID for Redressal of Investor Complaints	NSE/MEMB/8352	9-Jan-2007
SEBI	Redressal of investor grievances against stock brokers and sub-brokers in SEBI Complaints Redress System (SCORES)	CIR/MIRSD/18/2011	25-Aug- 2011
SEBI	Information regarding Grievance Redressal Mechanism	CIR/MIRSD/3/2014	28-Aug- 2014
NSE	Maintenance of Register of complaints	Regulation 6.1.16 of the Regulations (F&O segment) and Regulation 6.1.15 of Part A of the Capital Market Regulations of NSE, Currency Derivative Circular dated Aug 26, 2008, NSE/INSP/11184	-
SEBI	Redressal of complaints against Stock Brokers and Depository Participants through SEBI Complaints Redressal System (SCORES)	SEBI/HO/MIRSD6/CIR/P/2017 /20	10-Mar-2017
SEBI	Investor grievances redressal mechanism Handling of SCORES complaints by Stock exchanges and Standard Operating Procedure for non-of grievances by listed companies	SEBI/HO/OIAE/IGRD/CIR/P/2 020/152	13-Aug-2020
SEBI	Clarification on SEBI Circular SEBI/HO/OIAE/IGRD/CIR/P/2020/152 dated 13 August, 2020 on Investor grievances redressal mechanism— Handling of SCORES complaints by stock exchanges and Standard Operating Procedure for non-redressal of grievances by listed companies.	SEBI/HO/OIAE/IGRD/CIR/P/2 020/208	22-Oct-2020
NSE	Investor Grievance Redressal Mechanism	NSE/ISC/46310	9-Nov-2020

NSE	Investor Grievance Redressal Mechanism	NSE/ISC/46858	31-Dec-2020
SEBI	Amendment to SEBI Circular SEBI/HO/DMS/CIR/P/2017/15 dated February 23, 2017 on Amendment pursuant to comprehensive review of Investor Grievance Redressal Mechanism	SEBI/HO/MRD1/ICC1/CIR/P/2021/625	2-Sep-2021
SEBI	Publishing Investor Charter and disclosure of Investor Complaints by Stock Brokers on their websites	SEBI/HO/MIRSD/DOP/CIR/P/2021/676	2-Dec-2021
NSE	Publishing Investor Charter and disclosure of Investor Complaints by Stock Brokers on their websites	NSE/ISC/50597	14-Dec-2021
NSE	Publishing of Investor Charter by Stock Brokers on their websites	NSE/ISC/52484	1-Jun-2022
NSE	Adherence to KYC requirements	NSE/ISC/53233	8-Aug-2022
SEBI	Online Resolution of Disputes in the Indian Securities Market	SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/135 SEBI/HO/OIAE/OIAE_IAD3/P/CIR/2023/195	4-Aug-2023 28-Dec-2023
NSE	Amendment to circular dated July 31, 2023 on Online Resolution of Disputes in the Indian Securities Market	NSE/CMPL/60134	5-Jan-2024
NSE	Advisory on Impersonation and Unauthorised Market Practices	NSE/INSP/61754 NSE/INSP/65224	25-Apr-2024 25-Nov-2024
NSE	SCORES 2.0 New Technology to strengthen SEBI Complaint Redressal System for Investors	NSE/ISC/61480	5-Apr-2024
SEBI	Investor Charter for Stock Brokers	SEBI/HO/MIRSD/MIRSD-PoD1/P/CIR/2025/22	21-Feb-2025
NSE	Master Circular for Investor Grievance Redressal Mechanism	NSE/ISC/67777	30-Apr-2025

9. Maintenance of Books of Accounts

	Particulars	References	Date
NSE	Instructions to trading members	NSE/MEM/1591	20-Apr-2000
SEBI	Advertisement by brokers/ sub-brokers and grant of trading terminals.	SMDRP/Policy/Cir- 49/2001	22- Oct-2001
SEBI	Change in Status and Constitution of the Stock Brokers in Cash and Derivatives Segments of the Exchanges under Rule 4 (c) of the SEBI (Stock Brokers and SubBrokers) Rules, 1992	MIRSD/MSS/Cir- 30/ 13289/03	9- Jul-2003
SEBI	Review of norms relating to trading by members/sub brokers.	SEBI/MIRSD/Cir-06/2004	13- Jan-2004
NSE	Maintenance of Client-wise Scrip-wise Register of Securities	NSE/INSP/4986 dated 16- Apr- 04, Regulation 6.1.3 A (e) of Part A of the Capital Market Regulations and Regulation 6.1.1 of the Regulations (F&O segment) of NSE, Regulation 17 of SEBI (Stock Broker and Sub- brokers) Regulations 1992, Currency Derivative Circular dated Aug 26, 2008, NSE/INSP/11184	16-Apr-2004
NSE	Format of notice board	NSE/MEM/6706	28-Sep-2005
SEBI	Maintenance of books of accounts and other documents sought by Enforcement Agencies from Depositories and DPs	SEBI/MRD/SE/Cir-15/2005	4- Aug-2005
NSE	Amendments to Bye-laws and F & O Regulations of NSE and constituent registration documents in Currency Derivatives Segment	NSE/INSP/11184	26-Aug-2008

NSE	Schemes/Leagues/Competitions Launched by Registered Stock Brokers	NSE/COMP/32988	12-Aug-2016
NSE	Proper Maintenance of following records :- i) Client & General Ledgers , ii) Journals, iii) Cash and Bank Book, iv) Margin Deposit details, v) Dividend Records, and vi) Brokerage Records	Regulation 6.1.1 of the Regulations (F&O segment), Regulation 6.1.1 of Part A of the Capital Market Regulations of NSE and Regulation 17 of SEBI (Stock Broker and Sub-brokers) Regulations 1992, Rule 15 of the Securities Contracts (Regulation) Rules, 1957, Currency Derivative Circular dated Aug 26, 2008, NSE/INSP/11184	-
SEBI	Maintenance and Preservation of Records	SEBI/HO/CDMRD/DMP/CIR/P/2016/74	30-Aug-2016
NSE	Clarifications on Standardisation of Register of Securities, Holding Statement, Bank Book and Client Ledger	NSE/INSP/39393	13-Nov-2018
NSE	Clarification on Interoperability among Clearing Corporations	NSE/INSP/41498	3-Jul-2019
NSE	Clarifications on maintenance of Register of Securities and Holding Statement	NSE/INSP/43213	14-Jan-2020
NSE	Clarifications on submission of Holding Statement	NSE/INSP/51277	08-Feb-2022
NSE	Procedure for seeking prior approval for change in control	NSE/COMP/54665	1-Dec-2022

10. Systems & Procedures pertaining to Prevention of Money Laundering Act, PMLA, 2002

	Particulars	References	Date
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SEBI	Combating Financing of Terrorism (CFT) under Unlawful Activities (Prevention) Act, 1967 – Directions to stock Exchanges, depositories and all registered intermediaries.	ISD/AML/CIR-2/2009	23- Oct-2009
NSE	Master Circular on Anti Money Laundering Standards	NSE/INVG/16703	5-Jan-2011
NSE	Circular on Anti Money Laundering Standards	NSE/INVG/26173	13- Mar-2014
NSE	Registration on FIU-IND's FINnet Gateway	NSE/INSP/27404	22-Aug-2014
SEBI	Anti-Money Laundering AML)/Combating the Financing of (Terrorism (CFT).	SEBI/HO/MIRSD/ DOP/CIR/P/2019/113	15- Oct-2019
SEBI	e-KYC Authentication facility under section 11A of the Prevention of Money Laundering Act, 2002 by Entities in the securities market for Resident Investors	SEBI/HO/MIRSD/DOP/CIR/P/2019/123	5-Nov-2019
SEBI	Combating Financing of Terrorism (CFT) under Unlawful Activities (Prevention) Act, 1967 – Directions to Stock Exchanges, Depositories and all registered intermediaries	SEBI/HO/MIRSD/DOP/CIR/P/2021/36	25-Mar-2021
NSE	Registration on FIU-IND's FINnet Gateway	NSE/INSP/52438	27-May-2022
NSE	Registration of the Reporting Entities (REs) in FINnet 2.0 and compliance to the supplementary guidelines issued by FIU in 2022	NSE/COMP/53640 NSE/COMP/62541	12-Sept-2022 20-June-2024

11. Transfer of trades

	Particulars	References	Date
SEBI	“Pro – account” trading terminal	SEBI/MRD/SE/Cir-32/2003/27/08	27- Aug-2003
SEBI	Client Code Modification policy	CIR/DNPD/6/2011	5- Jul-2011

NSE	Modification of Client Codes of Non-institutional Trades Executed on Stock Exchanges (All Segments)	NSE/INVG/18281	5- Jul-2011
NSE	Modification of Client Code of Non- Institutional Trades (All Segments)	NSE/INVG/18484	29- Jul-2011
NSE	Modification of Client Codes (All Segments)	NSE/INVG/18716	26- Aug-2011

12. Margin Trading

	Particulars	References	Date
SEBI	Comprehensive review of MTF	CIR/MRD/DP/54/2017	13-Jun-2017
NSE	Comprehensive review of MTF	NSE/COMP/35125	15-Jun-2017
SEBI	Margin Trading Facility-Clarification	CIR/MRD/DP/86/2017	1-Aug-2017
NSE	Margin Trading Facility-Clarification	NSE/COMP/35521	3-Aug-2017
NSE	FAQs on Margin Trading Facility (MTF)	NSE/COMP/48531	9-Jun-2021
SEBI	Inclusion of Equity Exchange Traded Funds as list of eligible securities under Margin Trading Facility	SEBI/HO/MRD/MRD-PoD-3/P/CIR/2022/166	30-Nov-2022
NSE	Inclusion of Equity Exchange Traded Funds as the list of eligible securities under Margin Trading Facility	NSE/COMP/54704	2- Dec- 2022
SEBI	Comprehensive Review of Margin Trading Facility	SEBI circular CIR/MRD/DP/54/2017	13-Jun-2017
NSE	FAQs on Margin Trading Facility (MTF)	NSE/COMP/48531	09-Jun-2021
SEBI	Allowing securities funded through cash collateral as maintenance margin for Margin Trading Facility (MTF)	SEBI/HO/MRD/MRD-PoD-2/P/CIR/2024/118	11-Sep-2024
NSE	Allowing securities funded through cash collateral as maintenance margin for Margin Trading Facility (MTF)	NSE/COMP/63887	12-Sep-2024
NSE	Revision in FAQ's and reporting format of Margin Trading Facility (MTF)	NSE/COMP/64519	11-Oct-2024

13. Proprietary Trading

	Particulars	References	Date
SEBI	Pro Account Trading Terminal	SEBI/MRD/SE/Cir- 32/2003/27/08	27- Aug-2003
NSE	Pro Account Trading Terminal - Capital Market Segment	NSE/CMTR/4460	3-Oct-2003
NSE	Proprietary account trading	NSE/CMTR/4540	6-Nov-2003
SEBI	Disclosure of proprietary trading by broker to client	SEBI/MRD/SE/Cir- 42 /2003	19- Nov-2003
SEBI	Disclosure of Proprietary Trading by Commodity Derivatives Broker to Client and “Pro-account” Trading terminal	SEBI/HO/CDMRD/DMP/CIR/P/2016/49	25-Apr-2016

14. Internet Trading

	Particulars	References	Date
SEBI	Report on Internet trading	SMDRP/POLICY/Cir-06/2000	31- Jan-2000

15. Execution of Power of Attorney (POA)

	Particulars	References	Date
NSE	Uniform documentary requirement for trading	NSE/INSP/7657	5- Jul-2006
NSE	Execution of Power of Attorney (POA) by clients in favour of stock broker / stock broker and depository participant	NSE/INSP/14646	26- Apr-2010
NSE	Clarification on Execution of Power of Attorney (POA) by the Client in favour of the Stock Broker / Stock Broker and Depository Participant	NSE/INSP/15598	31- Aug-2010

NSE	Provision for flagging of Power of Attorney (POA) in UCC w.e.f. February 13, 2015 on UCI online	NSE/INVG/28739	30- Jan-2015
SEBI	Execution of Power of Attorney (PoA) by the Client in favour of the Stock Broker/ Stock Broker and Depository Participant	SEBI/HO/MIRSD/DOP/CIR/P/2020/158	27-Aug-2020
NSE	Execution of 'Demat Debit and Pledge Instruction' (DDPI) for transfer of securities towards deliveries / settlement obligations and pledging / repledging of securities	NSE/INSP/51901 NSE/INSP/52827	5-Apr-2022 30-Jun-2022

16. Securities Lending & Borrowing Scheme

	Particulars	References	Date
NSE	Securities lending & borrowing scheme	NSE/CMPT/10146	28-Jan-2008
NSE	Participant registration and allotment of unique client id for securities lending and borrowing scheme	NSE/CMPT/10164	30-Jan-2008
NSE	Securities lending & borrowing scheme	NSE/CMPT/10593	17-Apr-2008
SEBI	Review of Securities Lending and Borrowing (SLB) Framework	MRD/DOP/SE/Cir- 31 /2008	31- Oct-2008
NSE	Revision of securities lending & borrowing Scheme	NSE/CMPT/11757	12-Dec-2008
SEBI	Review of Securities Lending and Borrowing (SLB) Framework	SEBI/MRD/DoP/SE/Dep/Cir-01/2010	6-Jan-2010
SEBI	Review of Securities Lending and Borrowing (SLB) Framework	CIR/MRD/DP/ 33 /2010	7-Oct-2010
SEBI	Review of Securities Lending and Borrowing (SLB) Framework	CIR/MRD/DP/30/2012	22-Nov-2012
SEBI	Review of Securities Lending and Borrowing (SLB) Framework	CIR/MRD/DP/18/2013	30-May-2013

SEBI	Review of Securities Lending and Borrowing (SLB) Framework	CIR/MRD/DP/19/2014	3-Jun-2014
SEBI	Review of Securities Lending and Borrowing (SLB) Framework	CIR/MRD/DP/122/2017	17-Nov-2017
SEBI	Extension of Trading hours of Securities Lending and Borrowing (SLB) Segment	SEBI/CIR/MRD/DoP-1/P/125/2018	24-Aug-2018

17. Others items

NSE	Introduction of new class of membership 'Alpha'	NSE/MEM/21759	24-Sep-2012
NSE	Internal Audit of Trading members / Clearing members	NSE/INSP/50574	18-Dec-2021
NSE	Penalty Structure related to Internal Audit of Trading Members	NSE/INSP/51110	24-Jan-2022
NSE	Internal Audit of Trading members / Clearing Members	NSE/INSP/51939	6-Apr-2022
NSE	Penalties/ disciplinary action(s) for non-adherence to the compliance requirements/ submissions by the Trading Members/ Market Makers	NSE/INSP/52085	22-Apr-2022
NSE	Enforcement actions against the Trading Members	NSE/INSP/53530	2-Sept-2022
SEBI	Registration and regulatory framework for Online Bond Platform Providers(OBPPs)	SEBI/HO/DDHS/DDHS-RACPOD1/P/CIR/2022/154	Nov-14-2022
NSE	Registration and regulatory framework for Online Bond Platform Providers	NSE/COMP/55547 NSE/COMP/54575	23-Nov-2022 8-Feb-2023
NSE	Updation of KMP details	NSE/COMP/56766 NSE/COMP/62391	22-May-2023 10-jun-2024
SEBI	Compliances related to Execution Only Platforms for facilitating transactions in direct plans of schemes of Mutual Funds	SEBI/HO/MIRSD/DoP/P/CIR/2022/46 SEBI/HO/MIRSD/FATF/P/CIR/2023/0144 SEBI/HO/IMD/IMD-PoD-1/P/CIR/2023/86	06-Apr-2022 11-Aug-2023 13-Jun-2023

NSE	Compliance with SEBI (Investment Advisers) Regulations, 2013 for Stock Brokers providing Investment Advice to Clients	NSE/COMP/65957	2-Jan-2025
NSE	Mandatory Reporting of National Company Law Tribunal (NCLT) proceedings by Members	NSE/COMP/64507	11-Oct 2024
NSE	Trading Member has complied with Regulatory framework prescribed for Distribution of third party products either on their own platform or through their group companies/associates' platforms (i.e. third-party app/parent app)	NSE/INSP/68566	16-Jun-2025
SEBI	Details/clarifications on provisions related to association of persons regulated by the Board, MIIs, and their agents with persons engaged in prohibited activities	SEBI/HO/MIRSDMIRSD PoD-1/P/CIR/2025/11	29-Jan-2025
SEBI	Ease of Doing Investment (EoDI)-Disclosure of registered name and registration number by SEBI regulated entities and their agents on Social Media Platforms(SMPs)	HO/(79)2026-MIRSD- PODMMC	26-Feb-2026
NSE	Ease of Doing Investment (EoDI)- Disclosure of registered name and registration number by SEBI regulated entities and their agents on Social Media Platforms (SMPs)	NSE/COMP/73058	27-Feb-2026
SEBI	Norms for sharing and usage of price data for educational purposes	HO/47/17/12(11)2025-MRD- POD3/I/11107/2026	08-May-2026
NSE	Norms for sharing and usage of price data for educational purposes	NSE/COMP/74156	11-May-2026
NSE	Clarification to Rule 8(1)(f) and 8(3)(f) of Securities Contracts (Regulation) Rules, 1957	NSE/INSP/74836	23-Jun-2026

NSE	Supervisory Oversight and Review of Offer for Sale (OFS) Process	NSE/INSP/75421	27-July-2026
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18. Compliances related to Online Bond Platform (applicable only to OBPP members)

NSE	Modifications to provisions of Chapter XXI of NCS Master Circular dealing with registration and regulatory framework for Online Bond Platform Providers (OBPPs)	NSE/COMP/60017	29-Dec-2023
NSE	Advertisement Code for Online Bond Platform Providers (OBPPs)	NSE/COMP/64980	8-Nov-2024
SEBI	Master Circular for Stock Brokers	SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2024/110	9-Aug-2024
SEBI	Modification in the regulatory framework for Online Bond Platform Providers (OBPPs) including measures for promoting ease of doing business	HO/17/11/(2)2026-DDHS-POD1/I/18769/2026	14-Aug-2026
NSE	Modification in the regulatory framework for Online Bond Platform Providers (OBPPs) including measures for promoting ease of doing business	NSE/COMP/75793	17-Aug-2026

19. Additional surveillance obligations (Applicable for TMs where the no. of active UCCs is greater than 2000)

SEBI	Measures to instil confidence in securities market Brokers' -Institutional mechanism for prevention and detection of fraud or market abuse	SEBI/HO/MIRSD/MIRSD-PoD1/P/CIR/2024/96	4-July-2024
NSE	Measures to instil confidence in securities market Brokers' -Institutional mechanism for prevention and detection of fraud or market abuse	NSE/SURV/62827 NSE/INVG/65921	8-July-2024 31-Dec-2024

20. Separate Business Units (SBU)

SEBI	Facilitation to SEBI registered Stock Brokers to access Negotiated Dealing System-Order Matching (NDS-OM) for trading in Government Securities- Separate Business Units (SBU)	SEBI Circular no. SEBI/HO/MIRSD/MIRSDP oD/P/CIR/2025/14	11-Feb-2025
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21. Compliance status of last inspection carried out by SEBI/ Exchanges/ Internal Auditor

NSE	Monitoring corrective actions taken by the Trading Members pursuant to Inspection by SEBI	NSE/INSP/68731	24-June- 2025
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Note:

The above list is indicative in nature and may not be an exhaustive list. Therefore, auditors/members are advised to refer to the circulars issued by SEBI/NSEIL/NCL from time to time.